



PEACE OF MIND FOR YOU & YOUR FAMILY

Identity theft can strike at any time. But as a Luxfer employee, you can rest easy knowing your family is protected with 3Generation Fully Managed Identity Theft Recovery.

You and your qualifying family members benefit from the help of a certified Personal Recovery Advocate in the event of identity theft. Your Advocate will manage everything from the moment you report an event to full recovery and restoration, until the issue is completely resolved.

YOUR RECOVERY IS OUR PRIORITY

If you experience ID theft, you'll work directly with one of our US-based recovery specialists, all of whom are licensed private investigators with an average of 23 years of experience. No impersonal call center, no explaining your situation over and over—just expert one-on-one assistance from the most highly trained and certified specialists in the industry.

Your Personal Recovery Advocate will champion your recovery,* saving you endless hours by managing the entire recovery process for you. From working with law enforcement to contacting banks, creditors, DMV, Social Security Administration and more, you can rest assured we're working hard to restore your life.

WHO IS ELIGIBLE FOR THE 3G RECOVERY SERVICES?

3G Fully Managed Identity Fraud Research, Remediation and Recovery services extend to three generations of a family. A qualifying family member shall mean the primary consumer's spouse or domestic partner, the consumer's dependents who have the same permanent address as the consumer, any IRS-qualified dependents, and parents (mother or father) of the consumer who have the same permanent address as the consumer, or, who are registered in a senior assisted living facility, nursing home, or hospice. Services continue to provide coverage for up to 12 months after death for all covered members.

PLANS & PRICING

You will find an outline of the program options and pricing we've put together for you By visiting our Luxfer branded identity theft enrollment site:

Choose the Identity theft plan that is right for you!

<https://luxferidtheft.merchantsinfo.com>

FOR QUESTIONS, OR IF YOU SUSPECT YOU MAY BE A VICTIM OF IDENTITY THEFT, CONTACT YOUR HR REPRESENTATIVE OR CALL:

SmartIDentity immediately: 1-866-SMART68 (866-762-7868)

100%
VICTIM
RECOVERY
SUCCESS

WHY SMARTIDENTITY

What is Identity Theft?

Identity Theft is a crime in which an impostor obtains key pieces of personal identifying information (PII) such as Social Security numbers and driver's license numbers and uses them for their own personal gain.

Identity theft was the Number One Complaint in the U.S. in 2020. Nearly 1.4 Million Identity Theft reports took place in 2020, **twice as many as in 2019.**

The Number One Identity Theft Type was Government Document or Benefit Fraud, representing almost a **2,000% increase from 2019.**

In addition, **phishing** (fraudulent email) **vishing** (fraudulent phone calls and voice mail messages) and **smishing** (fraudulent text messages) have all increased drastically in 2020 and into 2021 with phishing attacks up **350%**

Fast Facts:

- * It is estimated that cyber-crime will cost businesses \$8 Trillion by 2022
- ** The average per capita cost of data breach was \$241 per lost or stolen record

With criminals staying one step ahead of business security measures and law enforcement, ID Theft has become a fact of life.

SmartIDentity provides a certified Personal Recovery Advocate in the event of identity theft. Recovery Advocates manage everything from the moment an employee reports an event to full recovery and restoration, until the issue is completely resolved.

What if I'm a Victim?

You receive 24/7/365 support and access to your Identity Care Center. You are covered regardless of the type of identity fraud that has been perpetrated against you including but not limited to medical, financial, and criminal, as well as acts of terrorism. Fully managed recovery provides you with peace of mind knowing that if you ever fall victim to Identity Theft, you will have access to a dedicated certified Recovery Advocate. Your advocate will work on your behalf to perform all of the tasks necessary to restore your identity, through the use of a limited power of attorney. This work includes completing and filing forms, performing research and contacting all companies, agencies and financial institutions necessary, to ensure that any and all fraudulent activity that has been identified is addressed and resolved.

*Dependent upon granting of Limited Power of Attorney (LPOA) to your Advocate. LPOA allows the Recovery Advocate to work on the victim's behalf to perform all tasks. The LPOA is limited to the activity of disputing and reversing documented fraud. Without LPOA, the Recovery Advocate will work hand-in-hand with the victim to assist with the recovery. While we have never had anyone refuse LPOA, it is each consumer's choice whether or not to use this benefit.

SmartIDentity Voluntary Packages

Program Benefits	SmartIDentity	SmartIDentity+
3G Fully Managed Recovery Provides a dedicated and certified Recovery Advocate to work on your behalf to perform all the tasks necessary to help restore your identity to pre-theft status.	✓	✓
Single Bureau Credit Report & Score Direct access to your Transunion credit report and score in an easy to read format from the security of your Identity Care Account.	✓	✓
Credit Monitoring with Instant Alerts Credit monitoring provides protection against identity theft by monitoring your Transunion credit report for new activity. If and when any new activity occurs, you will receive an alert which has been triggered by a change in your credit file. The alert will provide details on the type of activity which has triggered the change: new credit account, application for any type of loan, or change of address - to name a few.	✓	
3B Credit Monitoring w/ Instant Alerts Credit monitoring provides protection against identity theft by monitoring your credit report from each of the three national credit bureaus for new activity. If and when any new activity occurs, you will receive an alert which has been triggered by a change in your credit file. The alert will provide details on the type of activity which has triggered the change: new credit account, application for any type of loan, or change of address - to name a few.		✓
Score Tracker Score Tracker empowers you by providing a monthly update of the most important element affecting your financial future - your credit score. You can clearly view how your credit score has changed over time.	✓	✓
Criminal Record Monitoring Monitor state or local records for arrests and incarcerations matching your personal information. Criminal identity theft occurs when a fraudster, impersonating you, is caught by law enforcement. Validate your personal information has not been used to commit a crime such as possession of a controlled substance, theft, assault and battery, probation violation or revocation, and burglary.	✓	✓
Dark Web Monitoring Proactively monitor the Internet and social websites for your information as well as for accounts and personally identifiable information (PII) that you specify. In addition to your registered PII, you can monitor black market websites, chat rooms and bulletin boards for up to 50 unique pieces of personal and account information. Monitor the dark web for your credit card numbers and bank account information. Get email and text alerts, access your Identity Care Account to get the details on the severity and recommendation when any of your monitored information is located.	✓	✓
Credential Vault Credential Vault provides you with a means to record important data about your credit cards and other critical personal information that could be lost with your wallet or purse. You can access your personal information while away from home from any location with an Internet connection. Securely store up to 50 separate pieces of personal information such as: credit cards, checking accounts, savings accounts, personal loan information, identification information, retirement accounts, certifications, licenses, and more!	✓	✓
Lost Document Replacement Protect yourself from the sudden loss, for any reason, of your purse or wallet. In the unfortunate event that you are without your purse or wallet, call your dedicated Advocate. They will be available to assist you in addressing and replacing the lost documentation such as credit cards, licenses, passports, personal bank accounts and government issued documents, to name a few!	✓	✓
Expense Reimbursement \$1M UEFT Expense Reimbursement Insurance is available to cover out of pocket expenses which you may incur during the recovery of your identity. These expenses may include long distance telephone calls, postage and handling fees, fees for notarizing affidavits, and document and filing fees for grants or credit applications rejected as a result of a stolen identity event. Lost wages due to time off from work are also covered. Unauthorized electronic fund transfer means an electronic fund transfer from an insured's account initiated by a person other than the insured without the actual authority to initiate the transfer and from which the insured receives no benefit.	✓	✓
Individual Plan – Monthly Price Family Plan – Monthly Price	\$4.95 \$8.95	\$10.95 \$19.95